

# ProMed Series

by BizTech Healthcare Solutions, Inc.

## ProMed ED Downtime Solution for Meditech

### Continue to capture & update critical patient care information even while Meditech is down.

Scheduled—or even worse—**unscheduled** downtimes with your Meditech System can disrupt the flow of critical information. With downtimes lasting for hours at a time, there is significant impact to the management of your patient records.

Our **ProMed ED Downtime Solution for Meditech** provides continuous patient information access while ensuring that new patient data gathered in the Emergency Department is captured and immediately available to your staff.

Although most hospitals have the ability to schedule NPR reports to generate “point in time” paper-based snapshots of existing patient information, these are cumbersome at best, and still don’t give you the ability to continue to enter patient information while the system is down. This can be a serious situation anywhere in a hospital, but no place more critical than the ED! Not only is it imperative to have the ability to access all existing patient data during a downtime, it is equally important to be able to register new patients into the ED and access their records while they are being treated.

ProMed ED Downtime Solution For Meditech

Patient: NEW

\*Name: [Text Field]  
\*Sex: ☐ Male ☐ Female  
Birthdate: [Text Field]  
\*Age: [Text Field]  
Facility: [Dropdown Menu]

Perform MPI Search: [Text Field]  
\*Arrival Date: 07/11/2013  
\*Arrival Time: 12:34

Stated Complaint: [Text Field]  
Chief Complaint: [Text Field]

Priority: [Dropdown Menu]  
ED Location: [Dropdown Menu]  
Room: [Text Field]

Wait List: [Text Field]  
Wait Num: [Text Field]

PCP: [Text Field]  
Comments: [Text Area]

Buttons: Walk In, EMS, Transfer, Call In, Next, Cancel

With the **ProMed ED Downtime Solution**, you will never have an information lapse in the care of your patients just because Meditech is down. Current NPR report data for ED patients is captured and made available in the **ProMed ED Downtime Solution**. Using versatile mobile forms technologies to recreate the Meditech screens used in the ED module, the system eliminates the learning curve by providing staff with screens and data layouts they are already familiar with. These screens are populated with existing patient data downloaded from Meditech, so that staff can continue to access and update patient information.

One of the most frustrating issues with a Meditech downtime is the inability to input new patient information, especially in a busy area like the Emergency Department. **ProMed ED Downtime Solution** recreates Patient Registration screens so your staff can continue to register new patients in the ED, regardless of whether the Meditech system is up or down. *No more writing down patient information to manually input into the Meditech system after it comes back to life! No more downtime with Meditech means no patient information being compromised by not being digital.*

# ProMed ED Downtime Solution for Meditech

Tracking patients while they are in the ED is extremely important, so our **ProMed ED Downtime Solution** includes a **Patient Tracker**, to monitor not only all existing patients, but also every new patient who enters the ED during a downtime.

The **Patient Tracker** allows your staff to monitor and modify basic patient information such as room changes and patient treatment data throughout the downtime. Best of all, once Meditech comes back online, existing patient data as well as all modifications (newly registered patients, as well as updated Patient Tracker information) is uploaded to Meditech as though there was no downtime at all. This not only saves time and money for your facility, it also provides a seamless transition for an already busy environment, ensuring your patients continue to receive the best care your hospital can provide.

**ProMed Patient Tracker**

John Doe  
119 - Z2      Abdominal Pain

ZONE 1   ZONE 2   ZONE 3   ZONE 4   ZONE 5   ZONE 6

ALL PATIENTS   WAIT/TRIAGE   OPEN ROOMS   MY LIST   INCOMING ALL

Room	Zone	ED MD	Patient Name	Age	Vital Signs	Complaint
119	Z2	Dr Smith	John Doe	46	BS 20/80	Abdominal Pain
99	Z3	Dr Jones	Jane Smith	56	BS 20/80	Abdominal Pain
123	ED	Dr Smith	Annette Test	36	BS 20/80	Dizziness
111	ED	Dr Smith	Jeff Doe	46	BS 20/80	Dizziness
119	ED	Dr Smith	Jeff Doe	46	BS 20/80	Dizziness
100	ED	Dr Jekyl	Jay Smith	46	BS 20/80	Abdominal Pain
	Z1	Dr Hyde	Mary Smith	56	BS 20/80	Dizziness

1

EDIT MY LIST   REFRESH SORT DEFAULT   ADD TO MY LIST   FIND PATIENT

Call or visit [www.forbiztechhealth.com](http://www.forbiztechhealth.com) to schedule a demo via Live Meeting, just for you!